



MALAYSIA • SINGAPORE • THAILAND • INDONESIA • HONG KONG

Ref : MXM/MEMO/08.01.2010/MRKT-2010-007  
Date : May 10, 2010  
To : All MXM Business Partners/Members/Staff/Service Centres/Branches  
Re : **FAST SUBMISSION, EXPRESS COMMISSION**

## **FAST SUBMISSION**

In view to provide better support and services to all our esteemed members, with effect from **May 12, 2010**, the Management is pleased to announce the launch of its **Fast Submission**. The main objective of fast submission is to speed up member's submission process and allowing them to receive instant welcome pack upon submission.

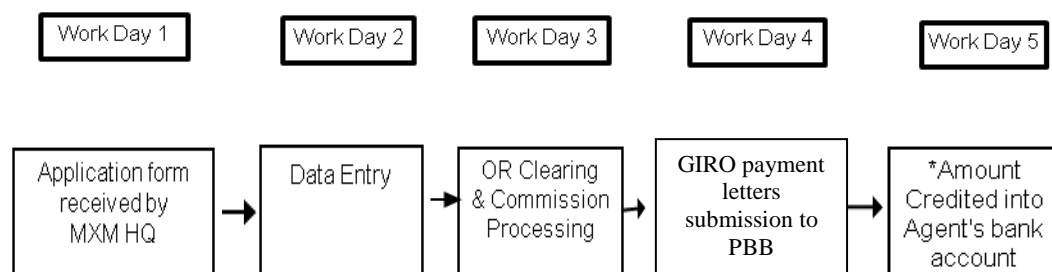
### **IMPORTANT NOTES:**

1. Fast submission is only applicable to subscription of SUPREMA MEMBERSHIP PROGRAM under:
  - MPP 6-Monthly and Yearly Payment Option
  - EPP Payment Option
  - Renewal under same Suprema Series of Membership Programs
2. For upgrade of Membership upon renewal of SVP/UVP/Optima/Medigold Membership Programs, members will **NOT** be entitled to the Fast Submission.
3. Applicant can choose either Fast Submission or Normal Submission for their membership application.
4. For those applicants who choose fast submission, they have to fill-up the **Suprema Xtra Family & Friends Membership Program form** and tick under Fast Submission column accordingly.
5. Upon submission, **payment must be transacted** in order for the members to receive the welcome pack on the spot.
6. For applicant who submitted their submission in MXM Tower will be receiving the welcome pack on the spot whereas for other MXM branches will take seven (7) working days to receive their welcome pack.
7. Applicant is allowed to submit their full insurance policy within **ten (10) working days** from the date of their fast submission.

## EXPRESS COMMISSION

In line with our progress towards a better service, the Management would like to announce that with effect from 14th May 2010, we will implement Express Commission payout to all agents on a daily basis will be set as follows:

### 1. Work Flow



2. All personal commission payout will solely be based on **MPP-6 Monthly & MPP-Yearly of Suprema 350 Membership Program**.
3. All personal commission payout will solely be based on **fully transacted and approved submissions**
4. Maximum personal commission per individual per payout is up to **RM2,000** per day only.
5. Daily personal commission will be credited into agents' bank account:
  - i. Public Bank Account Holder : not later than the 5<sup>th</sup> working days from the date of application form received by MXM HQ latest by 6.00pm
  - ii. Other than Public Bank Account Holder: the 5<sup>th</sup> working days onwards from the date of application form received by MXM HQ latest by 6.00pm. (kindly allow 3 to 5 working days for Inter-Bank Clearance)
  - iii. A bank deduction of RM2.50 to the amount credited per payout transaction will be incurred.
6. Express Commission is only for agents who provide their own **personal bank account** information to MXM.

For more information and other enquiries, please do not hesitate to contact us at **03-7721 2888** as we continue to serve you better.

**MXM...Make Your Dream Come True!**  
**The Management**