



(Co. No. 299313-M)

PATHLAB HEALTH MANAGEMENT (M) SDN BHD

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Ref : PHM / MEMO / CSCD / 2009-03
Date : 24th Aug 2009
Attn : Agents / Service Centres / Branches
Re : Influenza A (H1N1) Coverage

The management is pleased to announce that with immediate effect, our underwriter, Pacific Insurance Berhad has decided to pay for the hospitalisation costs arising out of Influenza AH1N1 on an ex-gratia basis.

Please note that this is limited to hospitalisation costs only and does not cover hospitalisation cash/funeral benefits. In line with this, we wish to inform that the fee waiver and travelling benefits will not be payable. However, all members who are admitted to hospital with Influenza AH1N1 will receive the hospitalisation gift pack of essence of chicken.

Thank you.

Customer Service & Claims Department