



MALAYSIA • SINGAPORE • THAILAND • INDONESIA • HONG KONG

Ref : MXM/MEMO/29.03.2011/MRKT2001-0002  
 Date : March 29, 2011  
 Attn. : MXM Agents/ Branches / Service Centres / MXM Agency Stations  
 C.C. : Sam Tang – General Manager  
 Ho Chai Lee – Assistant General Manager  
 All HODs  
 RE : **FAST SUBMISSION, EXPRESS COMMISSION-  
 FOR ALL FLEXI PAYMENT PLAN (FPP)**

In striving to offer quality services in the most effective manner to our esteemed members and agents, the management is delighted to announce that for subscription of Suprema ε-Series of Membership Programs under the FPP-24 monthly, 12 monthly, 6 monthly, 3 monthly and monthly payment options, members will get the exclusivity of enjoying Fast Submission and agents will be entitled for Express Commission.

| SUPREMA ε-Series Fast Submission & Express Commission |  |
|---|--|
| <b>PAYMENT OPTIONS</b>                                | <b>FPP-24 monthly</b>  |
|   | <b>FPP-12 monthly</b>  |
|   | <b>FPP- 6 monthly</b>  |
|   | <b>FPP-3 monthly</b>   |
|   | <b>FPP-Monthly</b>   |
| <b>REMARKS</b>  | Applicants who opt for any of the above listed <b>FPP Payment Option</b> no longer require <b>to tick under Fast Submission column</b> on the Suprema ε-Series of Membership Program Application Form, they will automatically be entitled for Fast Submission and agents will be entitled for Express Commission. |

**Important Notes:**

- Upon submission, payment must be transacted in order for the members to receive the welcome pack on the spot.
- For applicant who submitted their submission in MXM Tower will be receiving the welcome pack on the spot whereas for other MXM branches will take seven (7) working days to receive their welcome pack.
- This benefit will continue to be made available to the abovesaid subscriptions upon every renewal of membership inclusive of upgrade/downgrade.
- Only **rejected NEW submissions** from Pacific Insurance Bhd & MCIS Zurich Insurance Berhad are entitled **for the full refund of membership fee** from management.
- For any refund cases, **members** are required to **return back the full set of welcome pack** and **AGENT is required to refund in full the personal commission** to MXM.

Should you require further clarification on this matter, please do not hesitate to contact our Agency Sales & Marketing Department at 03-77212981 / 987.

**MXM...Making Dreams Come True!**

Marketing Department